NEW APPLICATION



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A Professional Limited Liability Company

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Arizona Corporation Commission DOCKETED

OCT 0 8 2002

DOCKETED BY

Monica Borne Haab EllenAnn G. Sands Bruce C. Betzer

October 7, 2002

Via Overnight Delivery

Leon L. Nowalsky

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Docket Control Center Arizona Corporation Commission **Utilities Division** 1200 W. Washington St. Phoenix, Arizona 85007

RE: Network US, Inc. d/b/a CA Affinity

T-04013A-02-0949

Dear Sirs:

Enclosed herewith for filing please an original and ten (10) copies of the Application and Petition for a Certificate of Public Convenience and Necessity To Provide Competitive Intrastate Telecommunications Services as a Reseller, submitted by Network US, Inc. d/b/a CA Affinity.

Please acknowledge receipt of this filing by date stamping and returning the additional copy of this cover letter in the self-addressed envelope provided.

If you should have any questions regarding this filing, please do not hesitate to call.

Sincerely

Monica Borne Haab

Enclosures

ARIZONA CORPORATION COMMISSION

Application and Petition for Certificate of Convenience and Necessity to Provide **Intrastate Telecommunications Services**

Mail original plus 10 copies of completed application to:

For Docket Control Only: (Please Stamp Here)

Docket Control Center Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007-2927

	1-04013A-02-0949		
Please indicate if you have current applications pending in Arizona as an Interexchange reseller, AOS provider, or as the provider of other telecommunication services.	e de la companya de l		
Type of Service: Resold Long Distance Telecommunications	Services		
Docket No.: <u>T-04013A-01-0317</u> Date:	Date Docketed:		
Type of Service:	D. D. L. L		
Docket No.: Date:	Date Docketed:		
A. COMPANY AND TELECOMMUNI	ICATION SERVICE INFORMATION		
A. COMIANT AND TELECOMMON	CATION SERVICE INFORMATION		
(A-1) Please indicate the type of telecommunications servappropriate numbered items:	vices that you want to provide in Arizona and answer the		
Resold Long Distance Telecommunications Ser	vices (Answer Sections A, B, C).		
Resold Local Exchange Telecommunications Se	ervices (Answer Sections A, B, C).		
Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D).			
Facilities-Based Local Exchange Telecommunic	cations Services (Answer Sections A, B, D, E)		
(A-2) The name, address, telephone number (including area code), facsimile number (including area code), email address, and World Wide Web address (if one is available for consumer access) of the Applicant:			
Network US, Inc. W229 N1433 Westwood Dr.			
Suite 205			
Ph. (262) 513-3158			
Fx. (262) 798-3888	1.00 4.0 4.4		
(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2):			
CA Affinity			

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:
Ann Shah, Regulatory Contact W229 N1433 Westwood Dr.
Suite 205
Waukesha, WI 53186 Ph. (262) 513-3158
E-Mail: ann@affinityselect.com
(A.5) The second distribution of the first second of the first sec
(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:
Monica Borne Haab
Nowalsky, Bronston & Gothard
3500 N. Causeway Blvd., Suite 1442 Metairie, LA 70005
Ph. (504) 832-1984
Fx. (504) 831-0892
E-Mail: mhaab@nbgalw.com
(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:
Ann Shah, Regulatory Contact
W229 N1433 Westwood Dr.
Suite 205 Waukesha, WI 53186
Ph. (262) 513-3158
E-Mail: ann@affinityselect.com
(A-7) What type of legal entity is the Applicant?
Sole proprietorship
Partnership:Limited,General,Arizona,Foreign
Limited Liability Company: Arizona, Foreign
Corporation: "S", "C", Non-profit, Arizona, X Foreign
Other, specify:
(A-8) Please include "Attachment A":
Attachment "A" must include the following information:
 A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.
 A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership.

(A-9)	Inc	lude your Tariff as "Attachment B".		
	Your Tariff must include the following information:			
	1.	Proposed Rates and Charges for each service offered (reference by Tariff page number). Current Price List		
	2.	Tariff Maximum Rate and Prices to be Charged (reference by Tariff page number). Tariff pages 22-23.		
	3.	Terms and Conditions Applicable to provision of Service (reference by Tariff page number).		
		Tariff pages 9-16.		
	4.	Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number). Tariff page 13.		
	5.	The proposed fee that will be charged for returned checks (reference by Tariff page number).		
		Tariff page 14 and Current Price List.		
(A-10)	Ind	icate the geographic market to be served:		
X	J	Statewide. (Applicant adopts statewide map of Arizona provided with this application).		
		Other. Describe and provide a detailed map depicting the area.		
(A-11) complain	Ind nt pr Yes	icate if the Applicant has been or if the Applicant is currently involved in any formal or informal occeedings pending before any State or federal Regulatory Commission: No		
	If"	Yes", please provide the following information:		
	1.	States in which the Applicant has been or is involved in proceedings.		
	2.	Detailed explanations of the Substance of the Complaints.		
	3.	Commission Orders that resolved any and all Complaints.		
	4.	Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.		
(A-12)	Ind	icate if the Applicant has been or is currently involved in any civil or criminal investigations AND/OR t entered against it in any civil matter or been convicted of any criminal acts related to the delivery of		
		cations services within the last five (5) years:		
П	Yes	x No		
	If "	Yes", please provide the following information.		
	1.	States involved in the judgments and/or convictions.		
	2.	Reasons for the investigation and/or judgment.		
	3.	Copy of the Court order, if applicable.		

(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers via 1+101XXXX access.		
x Yes No		
(A-14) Is applicant willing to post a Performance Bond? Please check appropriate box(s).		
For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect		
advances, prepayments or deposits.		
l res l No		
If "No", continue to question (A-15).		
For Local Exchange Resellers, a \$25,000 bond will be recommended.		
Yes No		
If "No", continue to question (A-15).		
For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.		
Yes No		
If "No", continue to question (A-15).		
For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.		
Yes No		
If "No", continue to question (A-15).		
Note: Amounts are cumulative if the Applicant is applying for more than one type of service.		
(A-15) If No to any of the above, provide the following information. Clarify and explain the Applicant's deposit		
policy (reference by tariff page number). Provide a detailed explanation of why the applicant's superior financial		
position limits any risk to Arizona consumers.		
The Company will not collect any deposits or advanced payments from customers. (See tariff page 13)		
(A-16) Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the services will be provided.		
The Company will submit Affidavits of Publication once available.		

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant			
will or intends to resell in the State of Arizona:			
x Yes			
If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.			
The Applicant will resell the services of WorldCom.			
(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona:			
The Company is currently certified or otherwise authorized to provide the proposed services in Alabama, Arkansas, Colorado, Connecticut, Delaware, Florida, Iowa, Idaho, Indiana, Kansas, Kentucky, Louisiana, Massachusetts, Maryland, Maine, Michigan, Minnesota, Mississippi, Missouri, Montana, North Carolina, Nebraska, New Hampshire, New Jersey, New Mexico, New York, Nevada, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Dakota, Tennessee, Texas, Utah, Virginia, Vermont, Washington, Wisconsin, Wyoming, West Virginia. The Company has not been denied authority to provide service in any state.			
(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the			
Applicant will or intends to offer in the State of Arizona.			
Same as in A-18 above.			
B. FINANCIAL INFORMATION			
(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.			
x Yes No			
If "No," explain why and give the date on which the Applicant began operations.			
(B-2) Include "Attachment D".			
Provide the Applicant's financial information for the two (2) most recent years.			
A copy of the Applicant's balance sheet.			
2. A copy of the Applicant's income statement.			
3. A copy of the Applicant's audit report. None.			
4. A copy of the Applicant's retained earnings balance.			
5. A copy of all related notes to the financial statements and information. None.			

(B-3)	Indi	cate if the Applicant will rely on the financial resources of its Parent Company, if applicable.	
Not appli			
(B-4)	The	Applicant must provide the following information. See Attachment E.	
	1.	Provide the projected total revenue expected to be generated by the provision of telecommunications	
		services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.	
2	2.	Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.	
3		Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.	
4	1.	If the projected value of all assets is zero, please specifically state this in your response.	
5	5.	If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.	
C. RESO	LD	LONG DISTANCE AND/OR LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES	
(C-1) Ir	 ndic	eate if the Applicant has a resale agreement in operation	
L X			
N N	Jum	es", please reference the resale agreement by Commission Docket Number or Commission Decision ber.	
The Company has an agreement with WorldCom to resell interexchange long distance service only. No long distance resale agreement has been filed with the Commission.			

ATTACHMENT A

- 1. A copy of the Applicant's Certificate of Good Standing Certificate is attached.
- 2. A list of the names of all officers and directors is set forth below:

<u>Officers</u>	<u>Director</u>
Brian Sledz, President W229 N1433 Westwood Dr. Suite 205 Waukesha, WI 53186	1
Timothy Sledz, Secretary W229 N1433 Westwood Dr. Suite 205 Waukesha, WI 53186	✓

3. Percentage ownership set forth below:

Owner	Percentage
Brian Sledz, President W229 N1433 Westwood Dr. Suite 205 Waukesha, WI 53186	50%
Timothy Sledz, Secretary W229 N1433 Westwood Dr. Suite 205 Waukesha, WI 53186	50%

I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Incorporation is on file with the Arizona Corporation Commission and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county, and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations relating to the regulations of telecommunications services (A.A.C. Title 14, Chapter 2, Article 11) and that the company will abide by Arizona state law including the Arizona Corporation Commission Rules. I agree that the Commission's rules apply in the event there is a conflict between those rules and the company's tariff, unless otherwise ordered by the Commission. I certify that to the best of my knowledge the information provided in this Application and Petition is true and correct.

of telecommunications services (A abide by Arizona state law include	A.A.C. Title 14, Chapter 2, Article 11) and that thing the Arizona Corporation Commission Rules.	he company will
Commission's rules apply in the tariff, unless otherwise ordered by	event there is a conflict between those rules and the Commission. I certify that to the best of my cation and Petition is true and correct.	the company's
	Buan Sledy	
	(Signature of Authorized Representative)	-
	3/8/02	
	(Date) /	
	Brian Sledz	
	(Print Name of Authorized Representative)	
	President (Title)	
	(Ildo)	
SUBSCRIBED AND SWORN to	before me this 8th day of March	, 2002
	1600 -	
	NOTARY PUBLIC	
My Commission Expiresa+	docth	
My Commission Expires 41	MEMIN	

02/07/02

E. FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES			
(E-1) Indicate whether the Applicant will abide by the quality of service standards that were approved by the			
Commission in Commission Decision Number 59241:			
Yes No			
(E-2) Indicate whether the Applicant will provide all customers with 911 and E911 service, where available, and will coordinate with incumbent local exchange carriers ("ILECs") and emergency service providers to provide this service:			
Yes No			
(E-3) Indicate that the Applicant's switch is "fully equal access capable" (i.e., would provide equal access to			
facilities-based long distance companies) pursuant to A.A.C. R14-2-1111 (A):			
Yes No			

D. FACILITIES-BASED LONG DISTANCE AND/OR FACILITIES BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES			
(D-1) Indicate if the Applicant is currently selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in the State of Arizona. This item applies to an Applicant requesting a geographic expansion of their CC&N:			
Yes No			
If "Yes," provide the following information:			
 The date or approximate date that the Applicant began selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services for the State of Arizona. 			
 Identify the types of facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services that the Applicant sells in the State of Arizona. 			
If "No," indicate the date when the Applicant will begin to sell facilities-based long distance telecommunications AND/OR facilities-based local exchange telecommunications services in the State of			
Arizona:			
(D-2) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:			
Decision # 64178 Resold Long Distance			
Decision # 64178 Resold LEC			
Decision # 64178 Facilities Based Long Distance			
Decision # 64178 Facilities Based LEC			



STATE OF ARIZONA



Office of the CORPORATION COMMISSION

CERTIFICATE OF GOOD STANDING

To all to whom these presents shall come, greeting:

I, Brian C. McNeil, Executive Secretary of the Arizona Corporation Commission, do hereby certify that

***NETWORK US, INC. ***

a foreign corporation organized under the laws of Illinois did obtain authority to transact business in the State of Arizona on the 5th day of January 2000.

I further certify that according to the records of the Arizona Corporation Commission, as of the date set forth hereunder, the said corporation has not had its authority revoked for failure to comply with the provisions of the Arizona Business Corporation Act; that its most recent Annual Report, subject to the provisions of A.R.S. sections 10-122, 10-123, 10-125 & 10-1622, has been delivered to the Arizona Corporation Commission for filing; and that the said corporation has not filed an Application for Withdrawal as of the date of this certificate.

This certificate relates only to the legal authority of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.



IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capitol, this 30th Day of September, 2002, A. D.

EXECUTIVE SECRETARY

BY: And Rogy

ATTACHMENT B

PROPOSED TARIFF

TITLE SHEET

NETWORK US, INC. d/b/a CA AFFINITY

TARIFF NO. 1

This tariff contains the description, regulations, and rates applicable to the furnishing of telecommunications services provided by Network US, Inc. d/b/a CA Affinity with principal offices located at W229 N1433 Westwood Dr., Suite 205, Waukesha, Wisconsin 53186. This tariff is on file with the Arizona Corporation Commission ("Commission"), and copies may be inspected during normal business hours at the Company's principal place of business.

ISSUED:

EFFECTIVE:

ISSUED BY:

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Sheet	Revision	Sheet	Revision
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original		
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		
	•		

ISSUED:

EFFECTIVE:

ISSUED BY:

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ISSUED:

EFFECTIVE:

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D To Signify Discontinued Rate or Regulation
- I To Signify Rate Increase
- M To Signify Text Moved From Another Tariff Location
- N To Signify New Rate or Regulation
- R To Signify Rate Reduction
- T To Signify Change In Text, But No Change In Rate or Regulation

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TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between existing sheets with whole numbers, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be Sheet 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 14 cancels 3rd Revised Sheet 14.
- C. <u>Paragraph Numbering Sequence</u> This tariff contains various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example,

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a)

D. <u>Check Sheets</u> - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

ISSUED:

EFFECTIVE:

ISSUED BY:

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

1.1 Definitions:

<u>Application for Service</u> - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

<u>Authorized User</u> - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

<u>Cancellation of Order</u> - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

<u>Carrier</u> - Network US, Inc. d/b/a CA Affinity, unless specifically stated otherwise.

Company - Network US, Inc. d/b/a CA Affinity, also referred to as Carrier.

<u>Completed Calls</u> - Completed calls are calls answered on the distance end. In the event a customer is charged for an incomplete call, the Company will issue a credit to the customer upon request.

<u>Customer</u> - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

<u>Customer Provided Equipment</u> - Terminal equipment provided by a customer.

Day Rate Period - 8:00 a.m. through 4:59 p.m., Monday through Friday.

<u>Due Date</u> - The last day for payment without unpaid amounts being subject to a late payment charge.

ISSUED:

EFFECTIVE:

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1.1 <u>Definitions</u>: (continued)

Evening Rate Period - 5:00 p.m. through 10:59 p.m., Sunday through Friday.

<u>Holidays</u> - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Message - A completed telephone call by a customer or user.

Night/Weekend Rate Period - 11:00 p.m. through 7:59 a.m., every day; 8:00 a.m. through 10:59 p.m. Saturday; and 8:00 a.m. through 4:59 p.m. Sunday.

Normal Business Hours - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

<u>Premises</u> - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

<u>Terminal Equipment</u> - All telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically or inductively to the telecommunication system of the telephone utility.

ISSUED:

EFFECTIVE:

ISSUED BY:

1.2 <u>Abbreviations</u>:

<u>LATA</u> - Local Access Transport Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

NSF - Non-Sufficient Funds

PBX - Private Branch Exchange

SAL - Special Access Line

<u>V&H</u> - Vertical and Horizontal

ISSUED:

EFFECTIVE:

ISSUED BY:

SECTION 2 - TERMS AND CONDITIONS

2.1 <u>Carrier Undertaking</u>

Carrier provides long distance interexchange telephone service to customers for their direct transmission of voice, data, and other types of telecommunications.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 <u>Limitations on Service</u>

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.
- 2.2.3 Title to any equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any such assignee or transferee.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.3 <u>Use of Service</u>

Service may not be used for any unlawful purposes.

The minimum period for service is one month (30 days), unless otherwise noted in the customer's service agreement.

2.4 <u>Limitation of Liability</u>

- 2.4.1 Carrier shall not be liable to any person, firm or entity for damages, either direct, indirect, consequential, special, incidental, actual, punitive, or for any other damages or for any lost profits arising out of mistakes, accidents, errors, omissions, interruptions, delays or defects in transmissions arising out of or relating to this tariff or the obligations of Carrier pursuant to this tariff, and not caused by the negligence of the carrier, commencing upon activation of service and in no event exceeding an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, accidents, errors, omissions, interruptions, delays or defects in transmission occur. Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.
- 2.4.2 Carrier will indemnify the customer and hold it harmless for any and all loss, damage, liability or expense asserted against the customer by a third party on account of any property damage or personal injury caused by any negligence or willful misconduct of Carrier or its agents or representatives arising out of performance of any testing or other activities on the customer's premises pursuant to this tariff. Carrier's obligations under the preceding sentence shall be subject to the customer's full performance of this tariff and the customer's duty to take reasonable precautions in the location, construction, maintenance and operation of all activities, facilities and equipment for protection against hazard or injury and interference with the services provided by Carrier.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.4 <u>Limitation of Liability</u> (continued)

- 2.4.3 Carrier shall be indemnified and held harmless by the customer against:
 - A. Claims for libel, slander, infringement of patent or copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the carrier's facilities; and
 - B. All other claims arising out of any act or omission by the customer in connection with any service provided by Carrier.
- 2.4.4 Carrier shall not be liable for, and the customer indemnifies and holds Carrier harmless from, any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any party or persons, for a personal injury to, or death of, any person or persons, and for any loss, damage, defacement, or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use that is not the direct result of the carrier's negligence. No agents or employees or other carriers shall be deemed to be agents or employees of Carrier.

2.5 <u>Interruption of Service</u>

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Carrier terminal.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.6 <u>Restoration of Service</u>

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

2.7 <u>Customer Responsibility</u>

- 2.7.1 All customers assume general responsibilities in connection with the provisions and use of Carrier's service. All customers are responsible for the following:
 - A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of Carrier's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
 - B. When placing an order for service, the customer must provide:
 - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
 - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).
 - C. The customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
 - 1. The negligence or willful act of the customer or user.
 - 2. Improper use of service.
 - 3. Any use of equipment or service provided by others.
 - D. After receipt of payment for the damages, Carrier will cooperate with the customer in prosecuting a claim against any third party causing damage.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.7.2 Maintenance, Testing, and Adjustment

Upon reasonable notice, any equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7.3 Deposits and Advance Payments

The company will not collect deposits or advanced payments from Arizona customers.

2.7 <u>Customer Responsibility</u>

2.7.4 Credit Allowance

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. The customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
 - 1. Interruptions of service resulting from Carrier performing routine maintenance;
 - 2. Interruptions of service for implementation of a customer order for a change in the service;
 - 3. Interruption caused by the negligence of the customer or his authorized user;
 - 4. Interruptions of service resulting from the failure of service or equipment due to customer-provided facilities.
 - 5. No credit shall be allowed for an interruptions of less than two hours.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.7 <u>Customer Responsibility</u>

2.7.5 <u>Cancellation by Customer</u>

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier.

2.7.6 Payment and Charges for Services

- A. Service is provided and billed on a monthly basis.
- B. Payment is due upon receipt. Payment will be considered timely if paid within 20 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.
- C. In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff.
- D. The customer is responsible for payment of all charges for service furnished to the customer under this tariff.
- E. Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.
- F. Customers will be charged a late payment penalty on past-due amounts.
- G. Customers will be charged a fee for each return check issued by a customer.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.7.7 Application of Charges

The charges for service are those charges in effect during the period in service was furnished.

2.7.8 <u>Customer Complaint Procedure</u>

Carrier will resolve any disputes brought to its attention as promptly and effectively as possible. Customer Service Representatives can be reach via the following toll free telephone number: 1-800-964-3863.

Any unresolved disputes may be directed to the attention of the Commission.

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

ISSUED:

EFFECTIVE:

ISSUED BY:

2.8 <u>Carrier Responsibility</u>

2.8.1 <u>Cancellation Credit</u>

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

2.8.2 <u>Disconnection of Service by Carrier</u>

Carrier, upon 5 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for service for more than twenty days beyond the date of rendition of the bill for such service;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

ISSUED:

EFFECTIVE:

ISSUED BY:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 <u>Timing of Calls</u>

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party "hangs up."

There are no charges incurred if a call is not completed.

3.2 Start of Billing

For billing purposes, the start of service is the day first day on which service is available for use by the customer. The end of service date is the last day on which service was provided by the Carrier after notification of cancellation.

3.3 Interconnection

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer - provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

ISSUED:

EFFECTIVE:

ISSUED BY:

3.5 <u>Calculation of Distance</u>

Usage charges for any mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are generally accepted within the industry.

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.6 <u>Minimum Call Completion Rate</u>

The customer can expect a call completion rate of 99% of calls attempted during peak use periods.

3.7 Special Services

A Special Service is a request by a customer for a service which has no prescribed rate in this tariff. Special Service charges will be developed on an individual case basis and filed in this tariff.

ISSUED:

EFFECTIVE:

ISSUED BY:

3.8 Service Offerings

The Carrier provides the following services:

3.8.1 Message Toll Service (MTS)

Outgoing long distance service whereby the customer accesses the Company's underlying carrier's network on an equal access or dial-up basis.

In non-equal access areas, the customer will gain access to the Carrier's network by dialing a 101XXXX access code which will be provided by the Company.

3.8.2 <u>Inbound Service</u> (800/888)

Inbound service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. Inbound services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

The Company will accept a prospective inbound service customer's request for up to ten (10) 800/888 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The number(s) requested, if available, will be reserved for and furnished to the eligible customer.

If a customer who has received a number does not subscribe to inbound service within 90 days, the company reserves the right to make the assigned number(s) available for use by another customer.

ISSUED:

EFFECTIVE:

ISSUED BY:

3.8.3 <u>Travel Card Service</u>

Allows subscribers who are away from home or office to place calls by gaining access to the network via an 800 number and personal identification number (PIN) issued by the company.

3.8.4 <u>Directory Assistance</u>

The Company will provide requesting customers with listed telephone numbers at a per call charge.

3.8.5 Operator Service

Operator Assisted Services are provided by and billed by the Company's underlying carrier.

ISSUED:

EFFECTIVE:

ISSUED BY:

SECTION 4 - RATES AND CHARGES

4.1. <u>Usage Charges and Billing Increments</u>

4.1.1 <u>Usage Charges</u>

Usage charges are either flat rated or are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

4.1.2 Billing Increments

Billing increments are specifically stated in the product rate sections below.

4.1.3 Rounding

All partial usage will be rounded up to the next highest billing increment set forth for the applicable product. Any partial cents will be rounded up to the next highest whole cent.

ISSUED:

EFFECTIVE:

ISSUED BY:

4.2 <u>Maximum Outbound MTS Service Rates</u>

A. Maximum Rate:

\$0.30 per minute.

B. Usage is billed in whole minute increments with a two minute minimum.

4.4 Maximum Inbound 800/888 Rates

A. Maximum Rate:

\$0.30 per minute.

B. Usage is billed in whole minute increments with a two minute minimum.

4.5 <u>Maximum Travel Card Service Rates</u>

A. Maximum Rate:

\$1.00 per minute.

B. Usage is billed in whole minute increments with a two minute minimum.

C. Maximum Per Call Surcharge: \$1.00

ISSUED:

EFFECTIVE:

ISSUED BY:

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Waukesha, WI 53186

4.6 <u>Maximum Dishonored Check Charge</u>

All customers issuing dishonored check(s) will be charged a fee for each dishonored check issued to the company in an amount not to exceed \$20.00.

The charge will be applied to the customer's monthly billing, in addition to any other charges which may apply under this tariff.

Payment rendered by check, which is subsequently dishonored, shall not constitute payment until such time as repayment is made by valid means.

4.7 <u>Maximum Directory Assistance Charge</u>

Maximum charge of \$1.00 per call.

4.8 <u>Late Payment Penalty</u>

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

ISSUED:

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ISSUED BY:

4.9 <u>Presubscribed Interexchange Carrier Charge (PICC)</u>

A monthly Federal PICC shall be charged to each telephone number that is presubscribed to carrier per FCC guidelines.

4.10 <u>Universal Service Fund Charge</u>

A monthly Federal Universal Service Fund tax shall be added to each bill based upon the total billed revenues.

4.11 Pay Telephone (Payphone) Surcharge

A \$0.25 surcharge shall be assessed for each call made from a pay telephone to an 800 number or using a travel card and dialing the carrier prefix in the form 101XXXX. Although collected on the customer's bill, this charge is reimbursed to pay telephone service provider.

ISSUED:

EFFECTIVE:

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Interexchange Services Price List

CURRENT PRICE LIST

SCHEDULE #1:

4.10 Switched Rate Plan AP1-AP8 (Residential and Commercial)

Outbound and Inbound Service.

Per minute charges:

\$0.155 (24 hours per day)

Monthly Minimum:

\$15.00

Monthly 800 toll free charge: \$2.00 per month

Offers special rates to and/or from Hawaii, Canada, Alaska, Puerto Rico and US Virgin Islands.

4.11 **Switched Rate Plan TLAP1-AP8** (Residential and Commercial)

Outbound and Inbound Service.

Per minute charges:

\$0.119 (24 hours per day)

Monthly Minimum:

\$15.00

Monthly 800 toll free charge: \$2.00 per month

Offers special rates to and/or from Hawaii, Canada, Alaska, Puerto Rico and US Virgin Islands, and other international destinations.

ISSUED:

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Ann Shah, Regulatory Contact

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Waukesha, WI 53186

Interexchange Services Price List

CURRENT PRICE LIST

SCHEDULE #3:

Directory Assistance

\$0.85 per call.

SCHEDULE #4:

Late Payment Penalty

1.5% of any amounts owed to the Company beyond the due date.

SCHEDULE #5:

Dishonored Check Charge

\$15.00 per dishonored check.

ISSUED:

EFFECTIVE:

ISSUED BY:

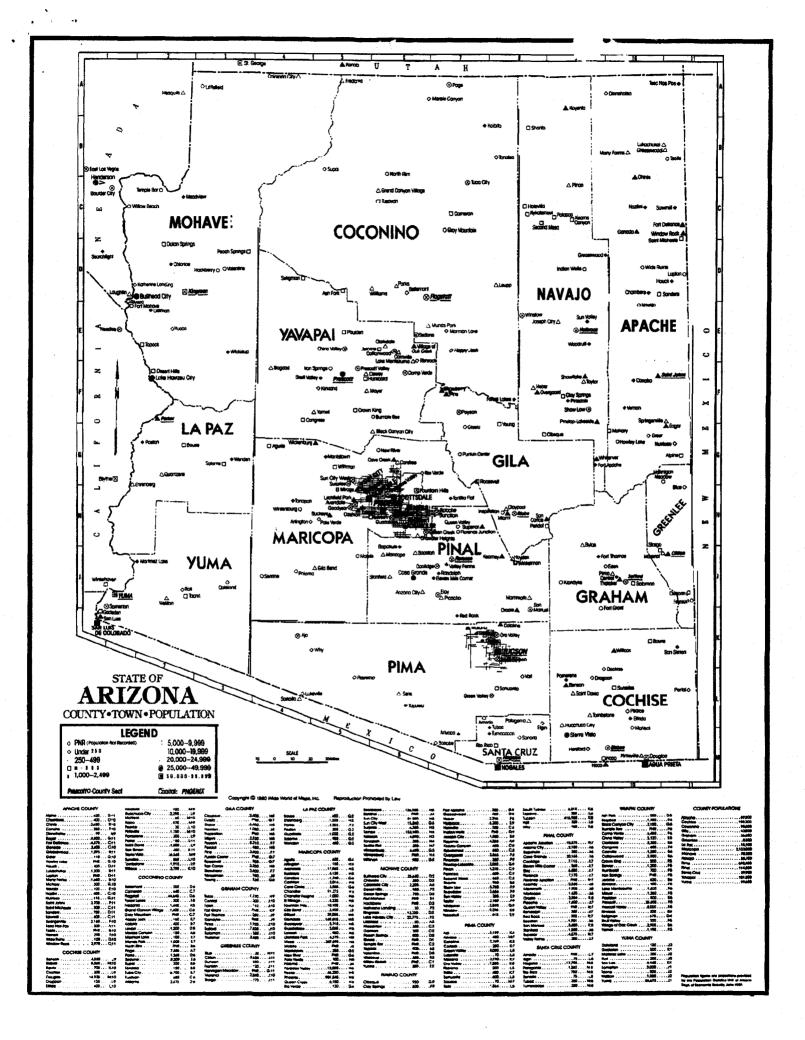
Ann Shah, Regulatory Contact

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Waukesha, WI 53186

ATTACHMENT C

STATEWIDE MAP



ATTACHMENT D

FINANCIAL INFORMATION

NETWORK US, INC BALANCE SHEET AS OF 12/31/01

ASSETS

Current Assets \$227,987.5° Accounts Receivable 914,416.90 Allowance for Bad Debts (16,514.97) Accounts Receivable - Net 897,901.9° Accounts Receivable - Other 0.00 Prepaid Expenses 6,937.7° Total Current Assets 1,132,827.2° Long Term Assets 221,195.00 Accumulated Depreciation (44,375.11) Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.8° Total Assets \$1,620,218.16
Accounts Receivable 914,416.90 Allowance for Bad Debts (16,514.97) Accounts Receivable - Net 897,901.93 Accounts Receivable - Other 0.00 Prepaid Expenses 6,937.76 Total Current Assets 1,132,827.26 Long Term Assets 221,195.00 Accumulated Depreciation (44,375.11) Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.86 Total Assets \$1,620,218.16
Allowance for Bad Debts
Accounts Receivable - Net
Accounts Receivable - Other Prepaid Expenses Total Current Assets Long Term Assets Property & Equipment Accumulated Depreciation Goodwill Accum. Amortization Goodwill Other Assets Total Long Term Assets Total Assets Total Assets Total Assets \$1,020,218.16
Prepaid Expenses 6,937.76 Total Current Assets 1,132,827.26 Long Term Assets 221,195.00 Property & Equipment (221,195.00 Accumulated Depreciation (44,375.11) Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
Long Term Assets Property & Equipment 221,195.00 Accumulated Depreciation (44,375.11) Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
Property & Equipment 221,195.00 Accumulated Depreciation (44,375.11) Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
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Accumulated Depreciation (44,375.11) Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
Goodwill 323,473.48 Accum. Amortization Goodwill (19,767.77) Other Assets 6,865.28 Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
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Other Assets 6,865.28 Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
Total Long Term Assets 487,390.88 Total Assets \$1,620,218.16
<u> </u>
<u> </u>
LIABILITIES & EQUITY
Current Liabilities
Accounts Payable - Trade \$242,194.10
Due To / (From) Connect America (484,317.15
Sales & Excise Taxes Payable 538,514.14
Payroll Tax Payable 0.00
Accrued Expenses & Other Current Liabilities 86,591.3
Total Current Liabilities 382,982.40
Non Current Liabilities
Notes Payable - Finova 0.00
Notes Payable - Officers 1,019,166.67
Other Non Current Liabilities 0.00
Total Liabilities 1,402,149.07
Owners' Equity
Common Stock 0.00
Capital in Excess of Par 1,000.00
Retained Earnings 0.00
Current Year Income 217,069.09
Total Stockholders' Equity 218,069.09
Total Liabilities & Equity \$1,620,218.16

NETWORK US, INC PROFIT & LOSS STATEMENT FOR THE YEAR ENDING DECEMBER 31, 2001

Sales - Long Distance Sales - Local Sales - Conf Calling Sales - PC / Inet / Package Other Revenue Discounts Net Sales	\$4,578,010.15 273,467.18 13,742.28 40,621.20 1,247.00 (166,437.47) 4,740,650.34
COS - LD COS - Local COS - Conference Calling COS - PC / Inet / Package Cost of Sales	2,190,885.73 258,290.15 13,814.71 9,375.93 2,472,366.52
Gross Profit	2,268,283.82
Operating Expenses Advertising & Promotion Bad Debt Expense Bank Fees Billing Expense Building Rent Collection Expense Commission Expense Customer Refunds Employee Benefits Equipment Rent Insurance Licenses & Fees Outside Services Postage & Delivery Professional Services Recruiting Expense Repairs & Maintenance Royalties Salaries & Wages Supplies Switch Fees Taxes Temporary Labor Travel & Entertainment Utilities Other Operating Expenses	15,151.62 47,341.66 32,274.42 81,617.20 70,219.69 1,401.41 216,313.97 4,412.08 64,757.18 43,083.41 2,500.06 25,593.51 28,657.39 73,450.27 167,318.83 2,778.15 7,372.53 216,313.97 661,793.86 13,683.10 57,163.02 55,642.44 9,636.80 1,483.61 7,782.13 3,185.09
Total Operating Expenses	1,910,927.40
Net Operating Income (Loss)	357,356.42
Other Income (Expense) Depreciation & Amortization Other Income Interest Expense Other Expenses Total Other Income (Expense)	(64,142.88) 4,220.23 (73,004.51) (7,360.17) (140,287.33)
Net Income (Loss)	\$217,069.09

NETWORK US, INC BALANCE SHEET AS OF 12/31/00

ASSETS

Current Assets	
Cash	6,065.53
Accounts Receivable	•
Subscription Receivable	2,000.00
Trade Accounts Receivable - Net	239,648.51
Other Current Assets	
Security Deposits	40,000.00
Total Current Assets	287,714.04
Total Assets	287,714.04
LIABILITIES & EQUITY	
Current Liabilities	
Accounts Payable	239,648.51
Total Current Liabilities	239,648.51
Total Liabilities	239,648.51
Equity	
Opening Bal Equity	50,000.00
Retained Earnings	(353.31)
Current Year Income	(3,581.16)
Common Stock	2,000.00
Total Stockholders' Equity	48,065.53
Total Liabilities & Equity	287,714.04

NETWORK US, INC PROFIT & LOSS STATEMENT FOR THE YEAR ENDING DECEMBER 31, 2000

Revenue/Sales	951,877.59
Total Income	951,877.59
Carrier Costs - COGS Carrier - COGS - Internet Organized Cost	931,859.05 18,238.84 5,000.00
Cost of Sales	955,097.89
Gross Profit	(3,220.30)
Operating Expenses Bank Service Charges Postage & Delivery	288.86 72.00
Total Operating Expenses	360.86
Net Income	(3,581.16)

ATTACHMENT E

RESPONSE TO SECTION B-4

1. Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.

See Attachment.

2. Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.

See Attachment.

3. Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list

The net book value of all Arizona jurisdictional assets is expected to be zero.

4. If the projected value of all assets is zero, please specifically state this in your response.

See response to Section 3 above.

5. If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.

Not applicable.

Projected Revenue for the First 12 Months Following Certification

\$1,640	Month 1
\$1,673	Month 2
\$1,706	Month 3
\$1,740	Month 4
\$1,775	Month 5
\$1,811	Month 6
\$1,847	Month 7
\$1,884	Month 8
\$1,922	Month 9
\$1,960	Month 10
\$1,999	Month 10 Month 11 Month 12
\$2,039	Month 12

\$21,996

Expected Operating Expenses for the First 12 Months Following Certification

Total:

Total:	
	\$1,368
	\$1,395
	\$1,423
	\$1,451
	\$1,480
	\$1,510
	\$1,540
	\$1,571
	\$1,603
	\$1,635
	\$1,667
\$18,343	\$1,700